

Return and Cancellation Policy

Innov8tive offers a 30 (thirty) day 100% (one hundred percent) unconditional money back guarantee on products to all retail customers, less shipping charges for online sales.

To return a product for a refund you will need to obtain a Return Merchandise Authorization (RMA) number by contacting the customer support department at support@innov8tivenutrition.com. Refunds will be issued to the same credit card that was charged when ordering the product. Shipping charges and return shipping charges are not refundable in any case. Company is not responsible for lost or stolen items. We recommend all returned items to be sent using some type of delivery confirmation system to ensure proper delivery.